

WE MISSED YOU

To Our Loyal Guests,

For more than forty years, Aventura Mall has been an exceptional destination where generations of families and friends shop, dine and are inspired by our spirit of community. We're excited to welcome you back to enjoy experiences with us again.

It's likely that you have missed the simple pleasure of catching up with a friend over lunch or doing a little shopping, so we will be reopening with a robust group of stores as well as restaurants for outdoor dining, take-away and delivery. More will open over the course of the weekend, from luxury shops to retailers that meet your everyday needs. Many of our stores will offer Aventura-Mall-To-Go, curbside shopping that allows you to shop virtually and have your purchase delivered to you in your car (please visit <https://aventuramall.com/curbside/> for the growing list). To know more about the additional benefits and enhanced experiences that will be available, please visit <https://aventuramall.com/> or stop by our concierge desk in the Mall. You will be able to enjoy outdoor dining at Pubbelly Sushi, Serafina Miami, Trattoria Rosalia, Divieto, Bella Luna and our Treats Food Hall, as well as take-out and delivery <https://aventuramall.com/delivery-pickup/>.

During the weeks spent apart, we've been busy planning the healthiest and safest possible return to business for our guests and employees, following the guidance of the CDC and local government. As a South Florida institution with deep roots in the area, Aventura Mall was able to consult with the medical community to ensure a best-in-class experience. That's why you will notice a few changes during your visit.

There will abundant reminders to practice social distancing, and where we have been advised to reduce density (for example, in any seating areas) we've removed seats to make it easier for you.

We have added even more hand sanitizing stations at the entrances and throughout the Mall.

Our team will be working non-stop -- from before opening in the morning through the overnight hours -- to regularly and thoroughly clean and disinfect high touch-point areas (a detailed list of cleaning protocols can be found here <https://aventuramall.com/safety/>). Face coverings will be available for any guest who needs one.

There are other measures in place for your wellbeing and that of our team. Mall employees are being protected with appropriate PPE, daily temperature and wellness checks. If anyone feels unwell, we send them home.

Difficult times can bring out the best in people. Please join us in saluting Tap 42 Craft Kitchen + Bar and Shake Shack, who provided meals to front line workers thanks to your support during the temporary closure. They join other members of our community like Gap Inc, Burberry, Lacoste and Louis Vuitton who responded to the global need by repurposing their production lines and supporting frontline workers with PPE. Local charities also did their part over the past two months. One of our "pet" causes, The Humane Society of Greater Miami North placed ani-mals in forever homes.

Finally, although we've been closed, we still felt connected via your engagement with our content and social media, your support for take-out and delivery from our restaurants like Pubbelly Sushi, Serafina Miami, Chicken Guy! and Tap 42 Craft Kitchen + Bar, and your enthusiastic participation in our Saturday Farm-to-Car markets. We can't wait to thank you in person!

Aventura Mall